



PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application : Aleksander Szlam  
Serial No. : 09/885,717  
Filed : June 20, 2001  
For : Dynamic Help Option For Internet Customers  
Attorney's Docket : CONCERTO-512XX  
Examiner : Kieu D. Vu  
Group Art Unit : 2173

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450 on 12/15/05.

By

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AMENDMENT

Mail Stop Amendment  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA, 22313-1450

Sir or Madam:

In response to the Office Action dated September 20, 2005,  
please amend the above-identified Patent Application as follows:

Not entered 1/9/06